

DHL 2-MANN-HANDLING SERVICE: DELIVERED NOW ON THE PREFERRED DELIVERY DAY

With the DHL 2-Mann-Handling service, you can now ship your large and bulky goods on the delivery day requested by your recipient customer. With the DHL Preferred Delivery Day service, your goods are delivered on time throughout Germany.

HOW TO OFFER THE SERVICE TO YOUR CUSTOMERS

- **In your web shop:** For more flexibility, you can offer your customers the preferred delivery day as an option directly in the check-out of your web shop.
- **After the order:** Your customers will receive a telephone appointment confirmation from our DHL partners.

YOUR ADVANTAGES

- Offer your customers added value with the preferred delivery day service, enabling them to receive delivery on the exact day.
- The service charge is only billed if the service is fulfilled. The service charge is billed per shipment.

TERMS AND CONDITIONS

Order Transmission

- Order data contains preferred delivery date information according to current DHL 2MH delivery schedule and interface description of DHL 2MH.
- Order data of preferred delivery date shipment must have been transmitted latest 1.00 p.m. three workdays before preferred delivery date.

Operations

- Shipment with preferred delivery date has been received by cross docking yard Ludwigsau earliest 8 working days and latest 2.00 pm three workdays before preferred deliver date.
- Shipment has been received complete and undamaged.

ADDITIONAL SERVICES

- Offer your customers additional time services, such as evening delivery or Saturday delivery.
- Furthermore, the services of ready-to-live-in assembly of upholstered furniture as well as all disposal and take-away services can also be booked as an option.

FURTHER QUISTIONS?

Please find additional information about DHL 2-Mann-Handling at dhl.de/en/2MH. For further inquiries please contact your sales representative.